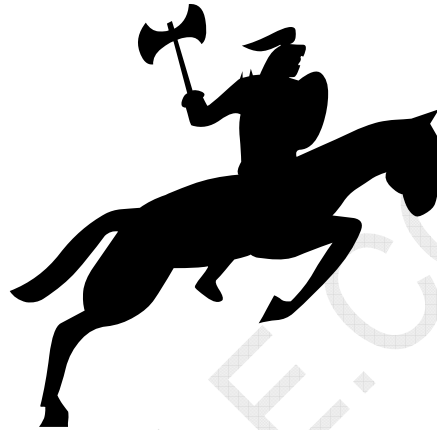


Easy CramBible Lab



MB2-633

**Installation and Deployment
in MS Dynamics CRM 4.0**

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THE TOTAL NUMBER OF QUESTIONS IS 80

QUESTION NO: 1 You are working for CramBible.com and want to uninstall CRM. Which elements of the application will uninstall with the uninstall program?
Choose 2

- A. The CRM Asynchronous Processing Service.
- B. Deployment Manager.
- C. Active Directory Groups.
- D. The CRM Web Site in IIS.

ANSWER:A, B

QUESTION NO: 2 Before uninstalling Microsoft Dynamics CRM or the Connector for Microsoft SQL Server Reporting Services, back up any custom _____ you have created. ANSWER :reports

- A. True
- B. False

ANSWER:A

QUESTION NO: 3 You are working for CramBible.com and admin CRM 4.0. How can You Repair the Error CRM System , You synchronize the client with the CRM server, and log on as the user that installed the Application. What do you do next?

- A. From the start menu to go to the program group CRM 4.0 and run the Configuration wizard. Run the repair option.
- B. Using Add/Remove Programs choose Microsoft Dynamics CRM 4.0 and repair.
- C. Open the CRM 4.0 Client for Microsoft Office Outlook with offline access and from the CRM menu select Repair.
- D. Navigate to Add/Remove Programs and uninstall the Microsoft Dynamics CRM 4.0 Client for Outlook. Reinstall the client.

ANSWER:B

QUESTION NO: 4 You want to uninstall the CRM 4.0 Client for Microsoft Office Outlook with offline access. What must you remove manually if You want to Completely Uninstall the CRM?

- A. CRM registry keys.
- B. Microsoft Dynamics CRM folder.
- C. CRM services.
- D. Database folder and files.

ANSWER:B, D

Explanation:

Delete the .mdf and .ldf files that correspond to the database files listed in step4 if they exist. You can find these files at: <systemdrive>:\Program

files\Microsoft SQL server\MSSQL\Data

QUESTION NO: 5 IIS does not have to be installed on the Microsoft Dynamics CRM server.

- A. True
- B. False

ANSWER:B

QUESTION NO: 6 You have installed and configured Microsoft CRM 4.0 system in your London office, using Windows 2003 Server Windows XP on the desktop computers. Someone in company would like the interface and help text to be in Japanese, and would also like the ability to display data, such as records of emails sent by Japanese customers, in the Japanese language. How can you achieve this?

- A. Install Microsoft CRM client for Outlook. Install the Japanese CRM language pack. Install support for East Asian characters on the operating system.
- B. Install the Japanese Edition of Microsoft Office. Install Microsoft CRM client for Outlook. Install support for East Asian characters on the operating system.
- C. Install Microsoft CRM client for Outlook. Install the Japanese CRM language pack.
- D. Install Microsoft CRM client for Outlook. Install support for East Asian characters on the operating system.

ANSWER:A

QUESTION NO: 7 You are working for CramBible.com, and it has a Windows 2000 mixed mode domain, CB1, and a Windows Server 2003 Native mode domain, CB2. The two domains are in the same Active Directory Forest. Users in both domains need to access Microsoft CRM. You should install Microsoft CRM on which combinations of servers?

- A. The SQL Server can be in either domain, and the CRM server can be in either domain.
- B. A SQL Server in CB1 and a CRM server in CB2, or A SQL Server in CB2 and a CRM server in CB2
- C. A SQL Server in CB2 and a CRM server in CB2.
- D. A SQL Server in CB1 and a CRM server in CB1, or A SQL Server in CB2 and a CRM server in CB2.

ANSWER:C

Expianation:

This question is for Microsoft CRM 4.0, because Microsoft CRM 4.0 needs to be installed on windows 2003 or higher version. Otherwise, you will get the below error messages:

The computer is running an operating system that Microsoft Dynamics CRM does not support. To install Microsoft Dynamics CRM Server, you must upgrade your computer to one of the following Microsoft Windows Server operating systems:

- * Microsoft Windows Server 2003, any edition with SP2.
- * Microsoft Windows Server 2008.

QUESTION NO: 8 An organization that purchases a _____ license receives just one license key that contains information for both the Microsoft Dynamics CRM Server and user license.

- A. bundled

ANSWER:Pending. Send your suggestion to web@crambible.com

QUESTION NO: 9 In which situations Microsoft Dynamics CRM 4.0 will use Active Directory?(Choose 2)

- A. User license management
- B. Verification of the installtion user's privileges
- C. User authentication
- D. Imentation of Microsoft Dynamics CRM permissions

ANSWER:B, C

Explanation:

In Microsoft CRM, AD is used for User authentication Verifying whether the installation user has the necessary security privileges to install Microsoft CMRM

QUESTION NO: 10 You are working for CramBible.com and you have just installed Microsoft Dynamics CRM 4.0, But you notice that the base currency is set wrong. What should you do?

- A. Change the currency on the records. Set the default currency for all users to the correct currency
- B. Delete the records that use financial fields. Change the base currency. Then recreate the deleted records
- C. Uninstall Microsoft Dynamics CRM 4.0, and then reinstall it. Recreate the records.
- D. Change the base currency.

ANSWER:C

QUESTION NO: 11 In a non-SBS environment, do not install Microsoft Exchange and Active Directory on the same physical server.

- A. True
- B. False

ANSWER:A

QUESTION NO: 12 You are working for CramBible.com, now you need install Microsoft CRM 4.0. On which o servers can you install it? Choose the 2

- A. Windows Server 2008 with Service Pack 4.
- B. Windows Server 2008.
- C. Windows Server 2003 Enterprise Edition with Service Pack 1.
- D. Windows Server 2003 Datacenter Edition with Service Pack 2.

ANSWER:B, D

Explanation:

The computer is running an operating system that Microsoft Dynamics CRM does not support. To install Microsoft Dynamics CRM Server, you must upgrade your computer to one of the following Microsoft Windows Server operating systems: